# **FISCAL YEAR 2020** TARGETED SMALL BUSINESS LEGISLATIVE SERVICES AGENCIES REPORT





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### PROGRAM HISTORY

The State of Iowa's Targeted Small Business (TSB) certification program was created in 1986. The program promotes the growth and development of Iowa businesses owned and operated by women, minorities, service-disabled veterans and persons with disabilities by providing additional benefits to certified businesses when doing business with the state of Iowa. The certification program was managed by the Department of Inspections and Appeals (DIA) until September 2016, when the Iowa Economic Development Authority (IEDA) assumed responsibility for administering the program.

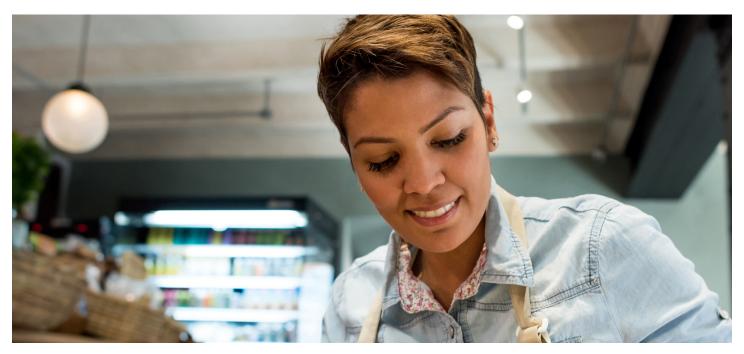
#### PROGRAM DESCRIPTION

Certification is necessary for a TSB to be eligible for the benefits provided through the program, including procurement opportunities with the State, school districts, vendors and other public entities. In addition, many private companies identify diverse vendors to do business with utilizing the TSB Directory. To be eligible for certification as a TSB, a business must be 51% or more owned and managed by one of the targeted group categories listed above, located in the state of lowa, operating for a profit and making less than \$4 million in gross income, which is computed as an average over the three preceding fiscal years. Businesses interested in applying for TSB certification must apply online through IEDA's certification website: iowaeda.com/tsb

Businesses certified as TSBs can:

- Receive access to a bid notification website to view state procurement opportunities 48 hours in advance of posting to the State's public site
- Access non-competitive bid opportunities for purchases under \$25,000
- Receive bond waivers up to \$50,000 for State projects, if unable to secure a bond because of the lack of experience, net worth or capital
- Be included in a TSB directory, used by private and public entities across Iowa
- Obtain invitations to TSB networking and TSBexclusive events to meet with other business owners, public purchasing managers and private buyers

All State agencies are required to establish TSB procurement goals. Iowa Code 73.16 & 17 and Administrative Rules 261-54.3 and 261-54.14 require state agencies to provide IEDA with annual TSB spending projections and quarterly performance reports toward their projected goals. Iowa Code 73.16.2.a.(2) provides that procurement goals shall be stated in terms of a dollar amount of certified purchases and shall be established at a level that exceeds the level of procurement from certified targeted small businesses during the previous fiscal year.



## FISCAL YEAR 20 PROCUREMENT GOALS REPORTED TO IOWA ECONOMIC DEVELOPMENT AUTHORITY

| No. | State Agency  | Agency<br>#  | FY 2019 Actual<br>Targeted Small<br>Business<br>Spending<br>Reported | FY 2020<br>Targeted Small<br>Business<br>Procurement<br>Goal | FY 2020 Actual<br>Targeted Small<br>Business<br>Spending<br>Reported | FY 2020 Actual<br>Spending Over<br>(Under) Goal | FY 2020<br>Actual As a<br>% of Goal |
|-----|---|--------------|--|--|--|---|-------------------------------------|
| 1   | Administrative<br>Services                                    | 005          | \$ 152,673.19  | \$ 160,000.00  | \$257,652.20   | \$ 97,652.20                                    | 161%                                |
| 2   | Agriculture and Land<br>Stewardship                           | 009          | 92,911.57  | 93,000.00  | 690,044.35   | 597,044.35                                      | 742%                                |
| 3   | Attorney General  | 114          | 44,843.08  | 44,900.00  | 55,553.70  | 10,653.70                                       | 124%                                |
| 4   | Auditor of State  | 126          | 11,390.00  | * 11,390.00  | 96,040.20  | 84,650.20                                       | 843%                                |
| 5   | Blind   | 131          | 1,480.00   | 30,050.00  | 275.00   | (29,775.00)                                     | 1%                                  |
| 6   | Ethics and Campaign<br>Disclosure                             | 140          | -  | 281.00   | 226.00   | (55.00)   | 80%                                 |
| 7   | Civil Rights  | 167          | 5,841.16   | 14,000.00  | 2,935.53   | (11,064.47)                                     | 21%                                 |
| 8   | Chief Information<br>Officer                                  | 185          | 221,952.51   | * 150,000.00   | 135,635.11   | (14,364.89)                                     | 90%                                 |
| 9   | Commerce - Alcoholic<br>Beverages                             | 212          | 9,501.85   | 10,000.00  | 4,080.43   | (5,919.57)                                      | 41%                                 |
| 10  | Commerce - Banking,<br>Licensing                              | 213 &<br>217 | 288.00   | 90,000.00  | 350.00   | (89,650.00)                                     | 0%                                  |
| 11  | Commerce - Credit<br>Union                                    | 214          | 725.00   | 726.00   | 1,889.60   | 1,163.60  | 260%                                |
| 12  | Commerce -<br>Insurance                                       | 216          | 11,160.21  | 12,000.00  | 22,167.19  | 10,167.19                                       | 185%                                |
| 13  | Commerce - Utilities  | 219          | 355,578.94   | * 261,642.00   | 304,132.61   | 42,490.61                                       | 116%                                |
| 14  | Corrections - Central<br>Office                               | 238          | 3,461.12   | * 1,000.00   | -  | (1,000.00)                                      | 0%                                  |
| 15  | Corrections - Fort<br>Madison                                 | 242          | 84,967.95  | 99,200.00  | 128,538.97   | 29,338.97                                       | 130%                                |
| 16  | Corrections -<br>Anamosa                                      | 243          | 41,202.47  | 41,500.00  | 33,203.05  | (8,296.95)                                      | 80%                                 |
| 17  | Corrections -<br>Oakdale Medical and<br>Classification Center | 244          | 80,898.86  | 81,000.00  | 66,705.05  | (14,294.95)                                     | 82%                                 |
| 18  | Corrections - Newton  | 245          | 105,270.78   | * 105,000.00   | 116,183.01   | 11,183.01                                       | 111%                                |

| No. | State Agency                           | Agency<br>#          | FY 2019 Actual<br>Targeted Small<br>Business<br>Spending<br>Reported | FY 2020<br>Targeted Small<br>Business<br>Procurement<br>Goal | FY 2020 Actual<br>Targeted Small<br>Business<br>Spending<br>Reported | FY 2020 Actual<br>Spending Over<br>(Under) Goal | FY 2020<br>Actual As a<br>% of Goal |
|-----|--|----------------------|--|--|--|---|-------------------------------------|
| 19  | Corrections - Mt.<br>Pleasant          | 246                  | 85,454.65  | 85,500.00  | 42,914.28  | (42,585.72)                                     | 50%                                 |
| 20  | Corrections - Rockwell<br>City         | 247                  | 2,972.00   | 10,000.00  | 36,166.34  | 26,166.34                                       | 362%                                |
| 21  | Corrections - Clarinda                 | 248                  | 171,750.86   | 172,000.00   | 83,216.86  | (88,783.14)                                     | 48%                                 |
| 22  | Corrections -<br>Mitchellville         | 249                  | 9,695.70   | * 6,900.00   | 56,098.91  | 49,198.91                                       | 813%                                |
| 23  | Corrections - Prison<br>Industries     | 250                  | 72,212.54  | * 44,000.00  | 47,951.74  | 3,951.74  | 109%                                |
| 24  | Corrections - Fort<br>Dodge            | 252                  | 46,925.00  | 47,100.00  | 15,756.89  | (31,343.11)                                     | 33%                                 |
| 25  | Cultural Affairs                       | 265                  | 55,467.88  | 56,000.00  | 66,351.72  | 10,351.72                                       | 118%                                |
| 26  | Iowa Economic<br>Development Authority | 269,<br>275 &<br>301 | 22,509.04  | 22,600.00  | 33,470.93  | 10,870.93                                       | 148%                                |
| 27  | Iowa Finance Authority                 | 270                  | 17,764.25  | * _  | 10,783.00  | 10,783.00                                       |                                     |
| 28  | Education                              | 282                  | 122,827.37   | 125,000.00   | 153,873.98   | 28,873.98                                       | 123%                                |
| 29  | Vocational<br>Rehabilitation           | 283                  | 34,868.82  | 34,880.00  | 60,150.77  | 25,270.77                                       | 172%                                |
| 30  | College Aid<br>Commission              | 284                  | 10,668.26  | 47,250.00  | 58,358.92  | 11,108.92                                       | 124%                                |
| 31  | Iowa Public Television                 | 285                  | 178,806.63   | 178,808.00   | 120,956.60   | (57,851.40)                                     | 68%                                 |
| 32  | Aging                                  | 297                  | 7,644.70   | 7,700.00   | 26,948.25  | 19,248.25                                       | 350%                                |
| 33  | Workforce<br>Development               | 309                  | 131,595.60   | 235,000.00   | 132,681.28   | (102,318.72)                                    | 56%                                 |
| 34  | General Services<br>Capitals           | 335                  | 495,612.52   | * 25,000.00  | 240,388.03   | 215,388.03                                      | 962%                                |
| 35  | ICN                                    | 336                  | 116,341.54   | 125,000.00   | 29,320.17  | (95,679.83)                                     | 23%                                 |
| 36  | Governor                               | 350                  | 612.52   | 1,000.00   | 9,979.66   | 8,979.66  | 998%                                |
| 37  | Human Rights                           | 379                  | 20,589.60  | 25,000.00  | 11,389.37  | (13,610.63)                                     | 46%                                 |
| 38  | Human Services -<br>Administration     | 01                   | 1,831.34   | 2,000.00   | 1,288,228.18   | 1,286,228.18                                    | 64411%                              |

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|-----|---|-------------|--|--|--|---|-------------------------------------|
| 39  | Human Services -<br>Community Services          | 402         | 96,706.45  | 100,000.00   | 53,421.65  | (46,578.35)                                     | 53%                                 |
| 40  | Human Services -<br>Eldora                      | 405         | 21,804.49  | * 21,020.00  | 47,638.33  | 26,618.33                                       | 227%                                |
| 41  | Human Services -<br>Cherokee MHI                | 407         | 6,326.28   | * 2,750.00   | 3,282.40   | 532.40  | 119%                                |
| 42  | Human Services -<br>Independence MHI            | 409         | 17,786.86  | 30,000.00  | 29,843.51  | (156.49)  | 99%                                 |
| 43  | Human Services -<br>Glenwood Resource<br>Center | 411         | 43,350.38  | 47,685.42  | 296,406.53   | 248,721.11                                      | 622%                                |
| 44  | Human Services -<br>Woodward Resource<br>Center | 412         | 418,518.56   | 468,792.51   | 598,271.55   | 129,479.04                                      | 128%                                |
| 45  | Human Services –<br>Assistance Payments         | 413         | 334,177.20   | 350,000.00   | 386,891.49   | 36,891.49                                       | 111%                                |
| 46  | Inspections and<br>Appeals                      | 427         | 23,608.68  | 94,000.00  | 22,482.95  | (71,517.05)                                     | 24%                                 |
| 47  | Public Defender                                 | 428         | 178,795.68   | 205,000.00   | 227,847.03   | 22,847.03                                       | 111%                                |
| 48  | Racing and Gaming                               | 429         | -  | 11,600.00  | 15,250.00  | 3,650.00  | 131%                                |
| 49  | Judicial  | 444         | 257,447.62   | * 230,000.00   | 241,521.97   | 11,521.97                                       | 105%                                |
| 50  | Law Enforcement<br>Academy                      | 467         | 14,871.51  | 15,000.00  | 21,935.77  | 6,935.77  | 146%                                |
| 51  | Citizens' Aide/<br>Ombudsman                    | 503         | 5,191.60   | 5,200.00   | 60.00  | (5,140.00)                                      | 1%                                  |
| 52  | Legislative Services<br>Agency                  | 504         | 14,336.20  | 56,402.00  | 9,324.00   | (47,078.00)                                     | 17%                                 |
| 53  | Management                                      | 532         | 776.20   | 1,000.00   | 411.25   | (588.75)  | 41%                                 |
| 54  | Natural Resources                               | 543         | 618,363.30   | 800,000.00   | 581,460.32   | (218,539.68)                                    | 73%                                 |
| 55  | Parole Board                                    | 547         | 8,213.50   | * 3,500.00   | -  | (3,500.00)                                      | 0%                                  |
| 56  | IPERS   | 553         | 201,266.40   | * 195,000.00   | 136,141.84   | (58,858.16)                                     | 70%                                 |
| 57  | Public Employment<br>Relations Board            | 572         | 15,319.18  | * 7,065.00   | 23,604.05  | 16,539.05                                       | 334%                                |

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|-----|--|-------------|--|--|--|---|-------------------------------------|
| 58  | Public Defense                                   | 584         | 1,052,138.00   | 1,052,500.00   | 309,585.45   | (742,914.55)                                    | 29%                                 |
| 59  | Homeland Security<br>and Emergency<br>Management | 583         | 23,366.80  | 25,703.48  | 21,856.38  | (3,847.10)                                      | 85%                                 |
| 60  | Public Health                                    | 588         | 831,728.74   | 835,000.00   | 1,250,092.56   | 415,092.56                                      | 150%                                |
| 61  | Public Information<br>Board                      | 592         | 64.50  | * 20.00  | 52.00  | 32.00   | 260%                                |
| 62  | Public Safety                                    | 595         | 110,533.89   | 112,000.00   | 151,620.33   | 39,620.33                                       | 135%                                |
| 63  | Revenue  | 625         | 420,514.20   | 421,000.00   | 7,236.17   | (413,763.83)                                    | 2%                                  |
| 64  | Secretary of State                               | 635         | 41,503.34  | 150,000.00   | 25,659.96  | (124,340.04)                                    | 17%                                 |
| 65  | Office of Drug Control<br>Policy                 | 642         | -  | NG   | -  | -   |                                     |
| 66  | Transportation,<br>Capitals                      | 646         | 28,174,079.61  | * 21,500,000.00  | 28,377,126.83  | 6,877,126.83                                    | 132%                                |
| 67  | Treasurer of State                               | 655         | 1,725.75   | 1,730.00   | 11,234.00  | 9,504.00  | 649%                                |
| 68  | Veterans Affairs                                 | 670         | 775.00   | 1,000.00   | 1,762.00   | 762.00  | 176%                                |
| 69  | Veterans Home                                    | 671         | 76,390.59  | 80,000.00  | 95,189.18  | 15,189.18                                       | 119%                                |
| 70  | Veterans Home,<br>Capitals                       | 672         | -  | NG   | -  | -   |                                     |
| 71  | Board of Regents                                 |             | 8,691,413.00   | 8,719,413.00   | 8,026,899.00   | (692,514.00)                                    | 92%                                 |
|     | Total  |             | \$ 44,531,391.02   | \$ 37,998,808.41   | \$ 45,414,706.38   | \$ 7,415,897.97                                 |                                     |

\* - FY 2020 TSB procurement goal is less than or equal to FY 2019 actual TSB spending.

NG - Goal not established.

Source: TSB Procurement Goals and Quarterly Reports on file with the Iowa Economic Development Authority and TSB Purchases of Goods and Services report, I/3 Report ID: FR194.

#### TARGETED SMALL BUSINESSES CERTIFIED IN FY 20 Active TSB certification is for a two-year period and places the TSB on the public directory. If a TSB wishes to remain active, it must apply for re-certification every two years. 863 businesses were certified TSBs as of July 1, 2020.

| End of Fiscal<br>Year | Active TSBs | Renewals Due &<br>Submitted | Closures |
|-----------------------|-------------|-----------------------------|----------|
| FY 08                 | 480         | 173                         | 123      |
| FY 09                 | 620         | 120                         | 60       |
| FY 10                 | 660         | 178                         | 126      |
| FY 11                 | 615         | 153                         | 140      |
| FY 12                 | 594         | 196                         | 138      |
| FY 13                 | 537         | 157                         | 112      |
| FY 14                 | 425         | 166                         | 149      |
| FY 15                 | 374         | 126                         | 91       |
| FY 16                 | 368         | 133                         | 62       |
| FY 17                 | 419         | 107                         | 34       |
| FY 18                 | 454         | 120                         | 48       |
| FY 19                 | 487         | 107                         | 106      |
| FY 20                 | 863         | 105                         | 69       |

Since the launch of the new application portal at <u>iowaeda.com/tsb</u>, TSB staff increased its capacity to more efficiently manage the application process and reduce the turnaround time of application review from 5-7 business days to 3-5 business days. Additionally, simplifying the application process increased the rate of applications received.

The number of TSBs jumped from 487 in fiscal year 2019 to 863 in fiscal year 2020. The increase is related largely to the launch of the TSB Sole Operator Grant program on March 27, 2020, to assist businesses impacted by the COVID-19 pandemic. Only sole operators of their businesses that were certified as Targeted Small Businesses were eligible to receive a grant.

In fiscal year 2020, TSB staff received 4,124 initial applications, nearly 4,000 of which were received within a few weeks' time from businesses that applied for certification in conjunction with applying for a TSB Sole Operator Grant.

Funds were available to award grants to 364 companies totaling \$601,100. Funds available for the grant program were exhausted before review of all the applications for certification was completed. The TSB certification applicants that did not receive grants were asked to contact IEDA if they would like their applications for certification to be considered. Including both renewal and initial applications, TSB staff approved more than 972 applications in fiscal year 2020.